

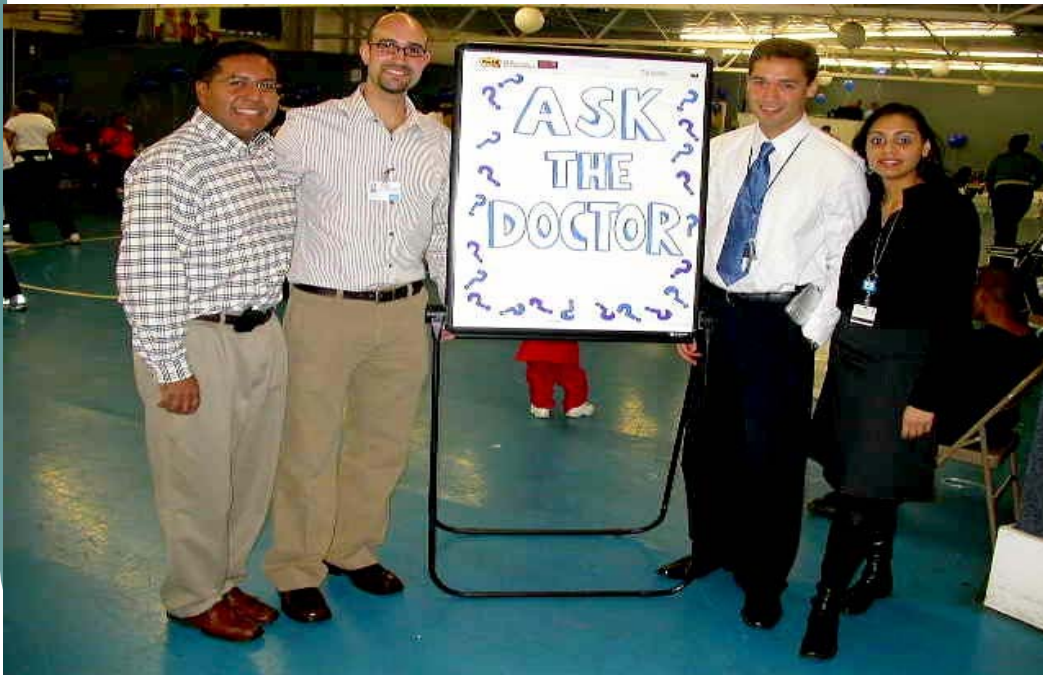
Health System Intervention Goals

- **To increase the knowledge and ability of healthcare providers and health systems to provide high quality, culturally competent diabetes care.**
- **To enhance provider-patient and provider-community relationships**

Health System Intervention

- **Providers reported (surveys):**
 - * **Insufficient support to meet patient needs**
 - * **Only 10% strongly agreed they knew about the worldviews, beliefs, and practices of cultural groups**
 - * **None strongly agreed there was a relationship between culture and health**
- **Medical resident program at HFHS incorporated community activities into training**
- **Provider-FHA-client case conferences and joint clinic visits**

Providers in the Community



Bi-Annual CMEs

- Addressed cultural competency, drug information, management of type 2 diabetes, health literacy, case management, & communication

